

South West Hospice Palliative Care Network Update

October, 2014

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HPC Collaborative Activities

The October HPC Collaborative meetings allowed members to continue to review the developing workplans focusing in on 2 to 3 change ideas, actions to implement them including timelines and potential subcommittees that may need to be struck to focus on the initiatives.

HPC Call to Action Event

The HPC Call to Action Event took place on October 31, 2014. The day began with presentations from Dr. Denise Marshall and Dr. Hsien Seow. Dr. Marshall discussed advancing high quality, high value palliative care in Ontario providing a provincial and public health perspective. Dr. Seow focused his presentation on developing community based hospice palliative care. Donna Ladouceur reviewed the current state of the SWLHIN Hospice Palliative Care program and network and Neil Johnson discussed the plan for our future state. The audience broke out into the 5 Collaboratives during the afternoon and with the guidance of Health Quality Ontario, began a focused exercise using a PDSA format to develop their change ideas identifying actions and timelines and potential work of subcommittees.

The evaluations from the Summit will be presented at the November Collaboratives and reviewed at the November Leadership Committee meeting. Overall, the Call to Action event was felt to be a success. Moving forward, the Collaboratives will begin the action work in November to support the implementation of their change ideas.

Membership review

- A formal process has been developed to identify new members who wish to join the Collaborative table. This process will be presented at the November Leadership Committee meeting for approval.

HPC Leadership Committee Activities

Education Resources and Annual Plan Review

- In October the Network Lead met with Lisa Malbrecht, Manager of the Pain and Symptom Management Team and we will move forward with the development of a formal education plan to be brought back to the Collaboratives in DRAFT format by April 2015.
- Upcoming education in the SWLHIN is currently being posted on the Network website. Please forward any HPC educational opportunities to the HPC Network Lead.

Data and Performance

- The Data and Performance Group met to begin the development of indicators to be monitored during the evaluation of hospice palliative care in the SWLHIN. The group reviewed the Provincial work which identified big dot indicators and the aim for palliative care in Ontario.
From the 734 indicators identified, the Provincial working group has called them down to 6:
 1. Home support for discharged palliative care patients
 2. ER visits in the last 2 weeks of life
 3. % of palliative care patients discharged from hospital that were seen in the ER within 30 days
 4. CCAC home care wait times (SRC 95)
 5. Outpatient palliative care wait times- RCCs (Regional Cancer Centre's)
 6. Hospital readmission within 30 days for palliative care patients
- These indicators could be working their ways into service accountability agreements (SAA). The feedback from the Data and Performance Working Group has been to choose 1-2 of these to include in the SAA for the South West.

Communications Plan

- The communication plan will be brought to the November Leadership meeting as approved as circulated. The HPC Team met and
- The HPC Team met and developed a process for identifying the pacing of actioning the various methods of communication recommended for the different stakeholder groups. This work will begin in December 2014.

Integrated Project Management (IPM) Document

- The IPM document has been populated with clear description of project, milestones / actions and indicators. The document will be updated and reported on a monthly basis to the SWLHIN to ensure all actions are meeting timelines, if not what strategies will be implemented to mitigate risks. Monthly milestone reporting to the LHIN is also in place.

Provincial Highlights

Champlain HPC Network

Célestin Abedi has left his position as the Executive Director of the Champlain Hospice Palliative Care Program. In the interim, Cheryl Teeter will act as Executive Director of the program.

Central West Palliative Care Network

The Central West CCAC and the Central West Palliative Care Network are pleased to welcome Dr. Michael Gagnon and Dr. Naheed Dosani as the new palliative care medical leads. The physicians will serve as members of the Central West Palliative Care Network sharing the role to provide medical hospice palliative care expertise and knowledge in the development and implementation of the Central West hospice palliative care service delivery system.

HNHB Program Council

The HNHB has officially dissolved the previous HNHB HPC Network and evolved into a new Regional Program structure which is overseen by a new competency based HNHB HPC Regional Program Council, which is accountable to the HNHB LHIN. The new Regional

Program has two new Co-Chairs for the Program Council and a new LHIN Advisor responsible for HPC. The new Co-Chairs for the HNHB Hospice Palliative Care Regional Program Council are Dr. Hsien Seow and Brother Richard MacPhee. The new HNHB LHIN Advisor Responsible for Hospice Palliative Care is Susan Gibson. **They are currently seeking a new HNHB HPC Regional Program Director.**

MH Regional HPC Steering Committee

The Mississauga Halton Regional Hospice Palliative Care Committee has undergone a transition and the role of the Regional Hospice Palliative Care Coordinator has been eliminated.

CCO Asset Map Survey Update

After meeting with the EOL Network Leads, the team at Cancer Care Ontario met with the Provincial Head, Dr. Denise Marshall and discussed the feedback from the meeting and other challenges related to the survey. Denise will connect with other stakeholders to find the best way of conducting this survey which will enable CCO to meet their objectives as well as objectives of the EOL Networks and avoid duplication of efforts. Therefore, the survey is on hold until further direction from Dr. Marshall.