South West LHIN

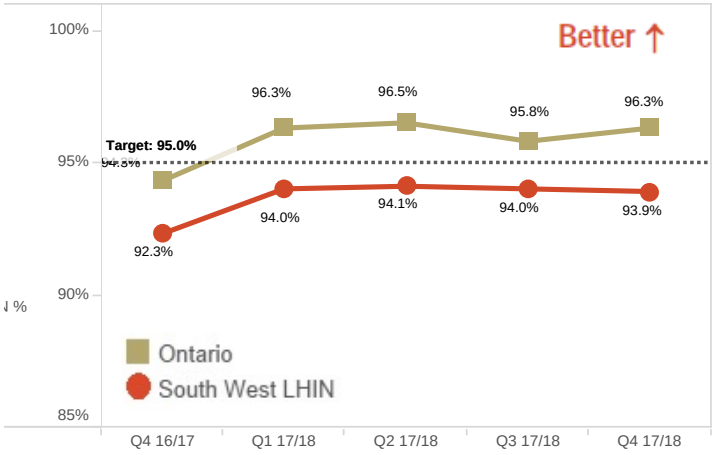
Home, Long-Term Care, and Community Care

How Will We Know We Have Been Successful?

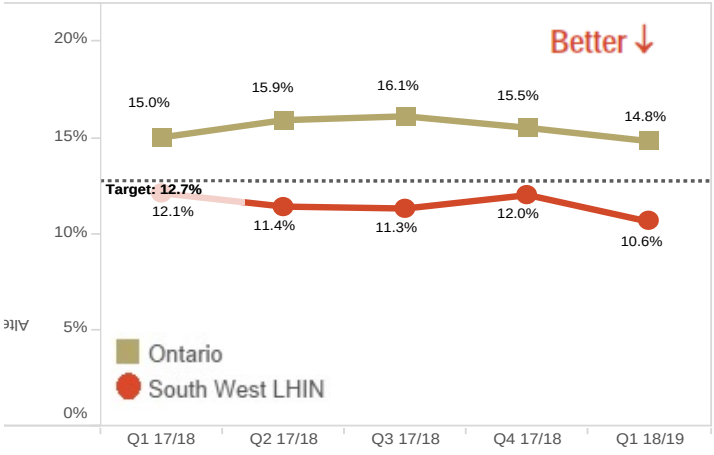
- Faster access to care provided by personal support workers and nursing in the community
- Fewer people waiting in the hospital for care in the community

How Are We Doing?

#5. Percentage of Home Care Clients Who Received Their First Nursing Visit Within 5 Days



#9. Alternate Level of Care Rate



- Performance for the percentage of clients receiving their first nursing visit within the five day wait-time target continues to be just below the 95% target (~94% in the last 4 quarters)
- The South West LHIN has the second best-performing LHIN for ALC rate in the province
- 78% of post-acute ALC patients are waiting for Long-Term Care (LTC) beds and ~4% of total ALC days were occupied by patients waiting for Assisted Living spaces

What Is Impacting Performance?

Initiating & Planning

- **Behavioural Support Unit -** Additional units in LTC homes will offer discharge options for patients with mental health and behavioural challenges

Executing

- **Coordinated Access -** Developing and implementing tools and processes to optimize coordinated access
- **Home First Refresh -** The South West LHIN hospitals are implementing a Home First Refresh
- **Transitional Care Program (TCP) -** TCP has been implemented in participating hospitals to create alternative discharge options for target clients

Monitoring & Closing

- **Level of Care and Caregiver Respite Funding -** Expand respite service provision to Homecare clients with complex care needs and their caregivers
- **Behavioural Supports Ontario -** Coordinating prevention, care and educational strategies across sectors

Potential Future Opportunities and Considerations

Plans to quantify capacity needs of Home and Community Care and Long-Term Care to support proactive plans to enhance services and supports.