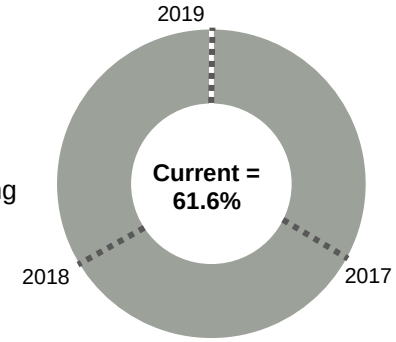
South West LHIN

The Big Dots

Self-Reported Health Status

Percentage Reporting Very Good or Excellent Health

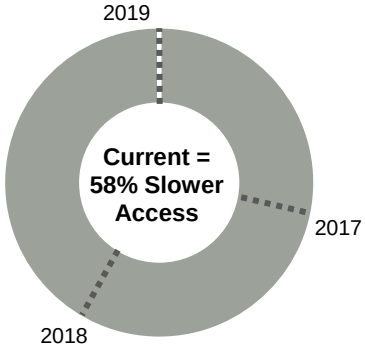


3-Year Target = 63.0%

Baseline = 61.6%

Faster Access to Care in the Community

Improvement in Access for Key Community Services (Mental Health, PSW and Primary Care)



3-Year Target = 19% Faster Access

Wait Time for Mental Health Case Management

Current = 32 Days
Baseline = 29 Days
Target = 21 Days

Personal Support Worker (PSW) Within 5 Days

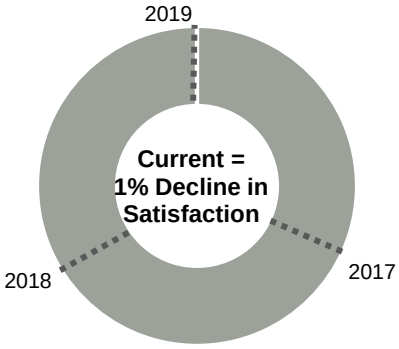
Current = 89.7%
Baseline = 88.9%
Target = 95.0%

Timely Access to a Primary Care Provider

Current = 33.3%
Baseline = 38.6%
Target = 47.0%

Satisfaction with Health Care in the Community

Overall Satisfaction With Health Care in the Community

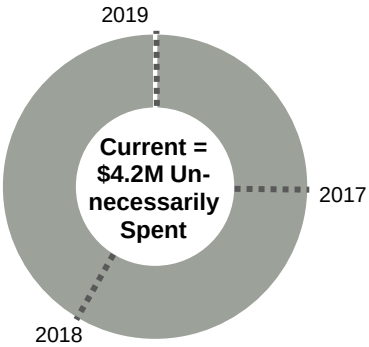


3-Year Target = 92.0%

Current = 87.0%
Baseline = 88.3%

Value Realized by Reducing Hospital Visits and Days

Savings Realized by Reducing Unnecessary Visits and Admissions to the Hospital



3-Year Target = $11.7M Realized

Readmissions Within 30 Days for HIG Conditions

Current = $1.3M Unnecessarily Spent
Baseline = $151,788 Unnecessarily Spent
Target = $1.8M Realized

Emergency Visits Best Managed Elsewhere

Current = $371,880 Unnecessarily Spent
Baseline = $1.7M Unnecessarily Spent
Target = $2.5M Realized

Hospitalizations for Ambulatory Care Sensitive Conditions

Current = $2.5M Unnecessarily Spent
Baseline = $5M Unnecessarily Spent
Target = $7.4M Realized

LEGEND

- No Overall Progress or Negative Overall Progress
- Positive Progress
- Negative Component Progress

Quarter 1, 2017/18