

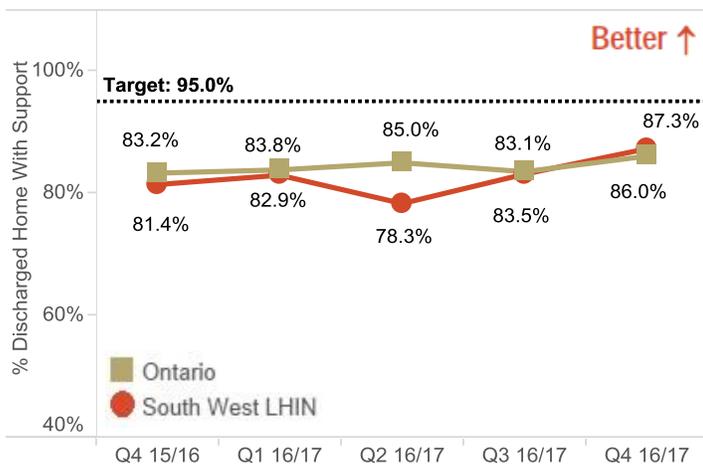


How Will We Know We Have Been Successful?

- More people with palliative care needs being supported at home

How Are We Doing?

#25. Percentage of Palliative Care Clients Discharged From Hospital With Home Support



- Four out of every five palliative care patients identified in the South West LHIN are being discharged from hospital to home-based settings with supportive care in place. Discharges from hospital to home with palliative support improved in Q4 16/17. This was primarily attributable to an increase in the number of palliative patients who were discharged home with documentation that supportive care was in place at the time of discharge from London, Middlesex, and Oxford area hospitals.
- South West LHIN Home and Community Care Services, Health Links, and Secondary Level Outreach Consultation Teams are continuing to support an increasing number of palliative clients, families and care providers in home and community settings. Over 80% of clients supported by these services are dying in their place of choice, with the majority of deaths recorded in home and residential hospice.
- Average occupancy in residential hospice fell slightly in Q1 17/18 to accommodate the opening of Chapman House in Grey Bruce. Beds were temporarily closed during the fiscal quarter to ensure client and family comfort during re-location.

What Is Impacting Performance?

Initiating & Planning: a) Expansion of Residential Hospice – Expansion of residential hospice capacity for Huron Perth and Grey Bruce was approved by the South West LHIN Board of Directors in Q1 17/18; residential hospice planning and engagement is underway in Elgin

b) Palliative Education - Spread of early identification strategies including Advanced Care Planning and Gold Standards Framework.

c) Indigenous-led Coordinated Palliative Care Pathway - An Indigenous-led early test of change for culturally safe coordinated palliative care planning has been selected to participate in Cohort 12 of the IDEAS Advanced Learning Program.

Executing: a) Expansion of Residential Hospice (Grey Bruce) - A two-bed expansion to newly constructed Chapman House was completed in Q1 17/18. One additional bed will be added at Chapman House later in FY 17/18 **b) Secondary Level Outreach** - Community-based Secondary Level Palliative Care Outreach Consultation Teams are fully operational in Grey Bruce, Huron Perth, Oxford, and Elgin sub-regions. A Palliative Care Outreach model is being developed for Indigenous communities in London Middlesex and Grey Bruce. 70% of patients supported by their care providers and the outreach teams died at home or in residential hospice in Q1 17/18.

Monitoring & Closing: None at this time.

Potential Future Opportunities and Considerations

- The Palliative Care Capacity report will be refreshed in Q2 17/18. Recommendations will include a focus to guide the alignment of palliative care services planning to the Ontario Palliative Care Network's Action Plan for Palliative Care, expected October 2017.