

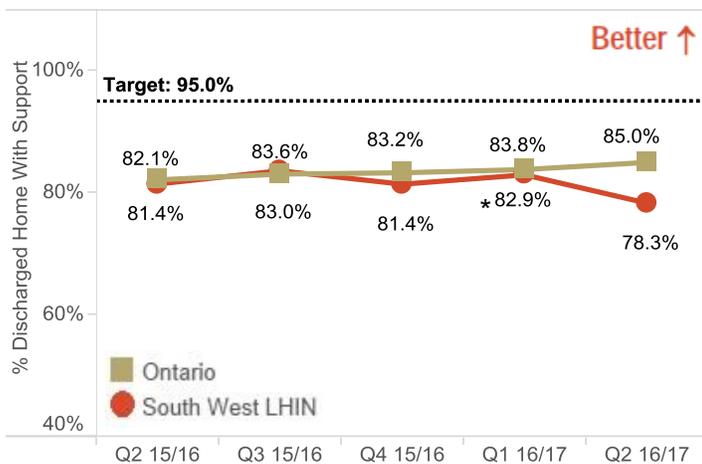


How Will We Know We Have Been Successful?

- More people with palliative care needs being supported at home

How Are We Doing?

#25. Percentage of Palliative Care Clients Discharged From Hospital With Home Support



***Note:** Q1 16/17 performance for the South West LHIN has been adjusted to reflect facility-level data re-submissions to DAD, CIHI following the previous fiscal quarter close. As a result, Q1 16/17 performance differs from the value previous released in the Q2 South West LHIN Stocktake Report (81.4%).

- Three out of every four palliative care patients identified in the South West LHIN are being discharged from hospital to home-based settings with supportive care in place.
- Discharges from hospital to home with palliative support declined in Q2 16/17. This decline was primarily attributable to an increase in the number of palliative patients who were discharged home without documentation that supportive care was in place at the time of discharge from London Health Sciences Centre.
- The South West CCAC and Secondary Level Outreach Consultation Teams are continuing to support an increasing number of palliative clients and care providers in home and community settings; over 80% of clients supported by these services are dying in their place of choice, with the majority of deaths recorded in home and residential hospice settings.
- Occupancy rates exceeded 90% at two of three residential hospice sites in Q2 16/17; however, all three residential hospices in the South West LHIN experienced a decline in occupancy over Q3 16/17 where only two sites exceeded occupancy targets of 80%.

What Is Impacting Performance?

Initiating & Planning: a) **Expansion of Residential Hospice** - Base funding was received to support a 2-bed expansion at Residential Hospice of Grey Bruce. b) **Palliative Education** - Planned spread of Early Identification and Gold Standards Framework.

Executing: a) **Secondary Level Outreach** - Community-based Secondary Level Palliative Care Outreach Consultation Teams are fully operational in Grey Bruce, Oxford and Elgin sub-regions. 66% of patients supported by the outreach teams and their care providers died at home or in residential hospice in Q3 16/17. Funding for an additional team in Huron Perth was approved in Q2 16/17; this team is expected to be operational in Q4 16/17.

Monitoring & Closing: a) **eShift** - eShift is supporting palliative clients and their families throughout the South West LHIN who wish to die at home by increasing access to personal support workers and specialty nurses. eShift is currently operating at maximum funded capacity.

Potential Future Opportunities and Considerations

- Continued spread and education of Early Identification, Gold Standards Framework and secondary level outreach.
- A refresh of the Palliative Care Capacity Plan is complete; prioritization of actionable recommendations will occur in Q4 16/17, including a focus to guide the alignment of planning around residential hospice beds in Huron Perth, London Middlesex, and Elgin.