

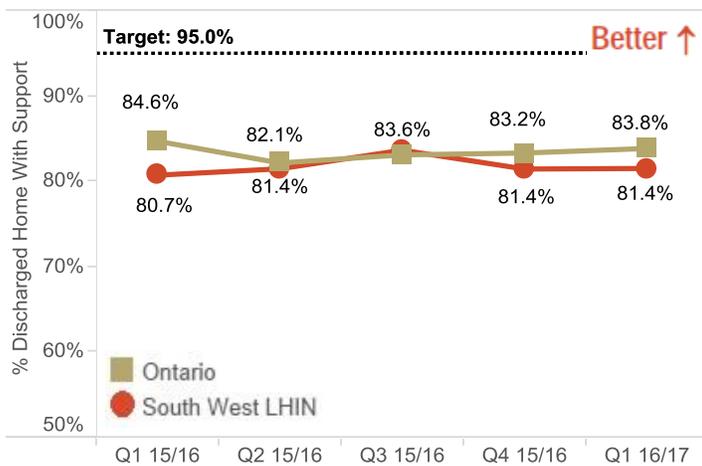


How Will We Know We Have Been Successful?

- More people with palliative care needs being supported at home

How Are We Doing?

#25. Percentage of Palliative Care Clients Discharged From Hospital With Home Support



- Four out of every five palliative care patients identified in the South West LHIN are being discharged from hospital to home-based settings with supportive care and the majority of hospitals in the South West LHIN have improved palliative discharge processes.
- In Q1 16/17, 100% of palliative patients discharged home from Huron-Perth hospitals and 90% of patients discharged home in Elgin were discharged with supportive care. Discharges to home with palliative support remain lowest for Oxford County hospitals, where performance has declined to under 75% at two of three facilities over the past two quarters.
- The South West CCAC and Secondary Level Outreach Consultation Teams are supporting an increasing number of palliative clients and care providers in home and community settings; over 70% of clients supported by these services are dying in their place of choice: in home and residential hospice.
- Occupancy of residential hospice beds continues to increase, now exceeding 90% at two of three locations.

What Is Impacting Performance?

Initiating & Planning: a) **Expansion of Residential Hospice** - Base funding was recently received to support a 2-bed expansion at Residential Hospice of Grey Bruce. b) **Palliative Education** - Planned spread of Early Identification and Gold Standards Framework.

Executing: a) **Secondary Level Outreach** - Community-based palliative care secondary level outreach consultation teams are fully operational in Grey-Bruce, Oxford and Elgin sub-regions. Funding for an additional team in Huron-Perth was approved in September 2016. 72% of patients supported by outreach teams and their providers are dying at home or in residential hospice.

Monitoring & Closing: a) **eShift** - eShift is supporting palliative clients and their families throughout the South West LHIN who wish to die at home by increasing access to personal support workers and specialty nurses. eShift is currently operating at maximum funded capacity.

Potential Future Opportunities and Considerations

- Continued spread and education of Early Identification, Gold Standards Framework and secondary level outreach.
- A refresh of the Palliative Care Capacity Plan is complete; prioritization of actionable recommendations will occur by January 2017, including a focus to guide the alignment of planning around residential hospice beds in Huron-Perth, London-Middlesex, and Elgin.