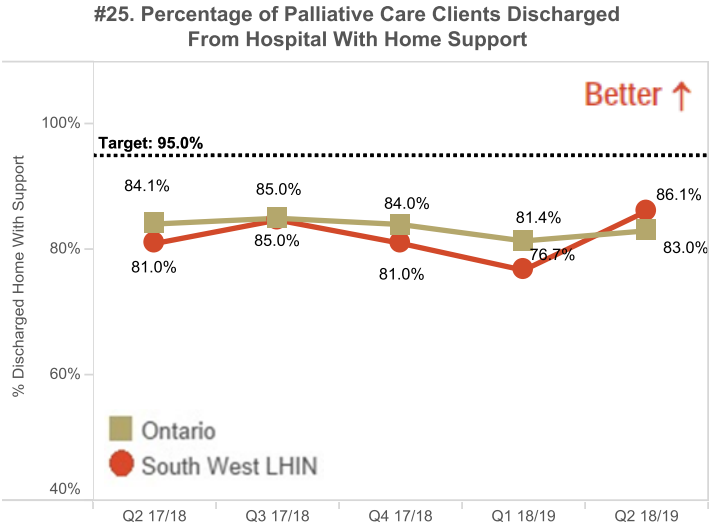
How Will We Know We Have Been Successful?

- More people with palliative care needs being supported at home

How Are We Doing?



- The percentage of palliative care patients identified in the South West LHIN being discharged from hospital to home-based settings with supportive care in place is at its highest level since Q4 16/17. This is primarily attributable to improvements at the South West LHIN's largest hospital, London Health Sciences Centre (LHSC). In Q1 18/19, LHSC experienced their lowest ever performance on this indicator, however performance for Q2 18/19 improved notably.
- In Q2 18/19, 64.7% of palliative patients died in their place of choice with the majority of deaths occurring in home and residential hospice. For patients support by Palliative Care Outreach Teams (PCOTs) in Q2 18/19, 88% of patients died in their place of choice.
- Overall average occupancy in residential hospice was 89% for the four residential hospices within the South West LHIN in Q2 18/19.

What Is Impacting Performance?

Initiating & Planning

- **Expansion of Residential Hospice -** Expansion of residential hospice capacity is continuing with an additional 8 beds planned to open in Stratford in Q2 19/20.
- **Palliative Education -** This includes the spread of early identification strategies including Advanced Care Planning. Service providers have been provided with a LHIN-funded bursary to support Nursing Comprehensive Advanced Palliative Care Education (CAPCE). Local education events for community nurses are being provided by Palliative Care Outreach Teams.

Executing

- **Expansion of Residential Hospice (Huron Perth) -** Huron Residential Hospice opened in May 2017 with four beds.
- **Secondary Level Outreach -** Community-based Palliative Care Outreach Consultation Teams are fully operational in Grey Bruce, Huron Perth, Oxford, and Elgin sub-regions. A new group of PCOTs launched in London Middlesex in Q3 18/19
- **Indigenous-led Coordinated Palliative Care Pathway -** An Indigenous-led Palliative Care Outreach team ("InPACT Team") has been implemented in the London Middlesex region. Started in summer 2018, the team is now fully functional, and supporting patients to provide culturally safe coordinated palliative care.
- **Personal Support Worker (PSW) and Nursing Service Prioritization Huddles -** Home and Community Care is developing and implementing strategies to mitigate the PSW and nursing staff shortages within the South West LHIN.

Monitoring & Closing

- **Expansion of Residential Hospice (Grey Bruce) -** Three beds were added to Chapman House in fiscal 17/18.

Potential Future Opportunities and Considerations

- The Palliative Care Capacity report was refreshed in Q2 17/18. Recommendations will include a focus to guide the alignment of palliative care services planning to the *Ontario Palliative Care Network's Action Plan 1: 2017-2020*, released November 2017.