

Sub-region Integration Table – London Middlesex Meeting Highlights – March 7, 2019

The London Middlesex Sub-region Integration Table held its monthly meeting on Thursday, March 7, 2019 at the Parkwood Mental Health Building.

Meeting Highlights

- Sue McCutcheon and Gord Schacter chaired the meeting.
- Agenda items for the meeting concentrated on the Transitions of Care and Right Settings priorities.
- Representatives from the Hospice Palliative Care Network were unable to attend to provide their update. This agenda item will move to another meeting.
- Nasser Khalil, Regional Integrated Care Senior Consultant and Program Lead, London Health Sciences Centre, presented on the Connecting Care to Home (CC2H) program. Members discussed how the London Middlesex Sub-Region Integration Table can support the ongoing conversation and implementation of spread.
- There was a brief discussion about the recent Ontario Health Announcement. Some questions and answers provided by the Ministry of Health and Long-Term Care were shared.
- Sandra Smith, Director, Performance and Evaluation, South West Local Health Integration Network, and Sarah Maaten, Epidemiologist, Middlesex London Public Health Unit, provided an overview of the Population Health work being completed in London Middlesex. Members supported the concept and approach as it was outlined.
- The key theme for the April meeting will be a revisit of the London Middlesex Sub-Region priorities.

The Next London Middlesex Sub-region Integration Table meeting:
April 4, 2019 1:00-4:00 pm, Parkwood Institute, Mental Health Care Building, London

Status Report London Middlesex Sub-region Integration Table (SRIT)	Overall Status: On Track
<p>Our Why: <i>We strive to improve health, wellness, patient experience and outcomes, value for money, and provider experience across London Middlesex</i></p>	
<p>Our What: Define and oversee action to advance 4 priorities:</p> <ol style="list-style-type: none"> 1. Goal: Primary care providers in London Middlesex are linked with the other sectors within the healthcare system in an effective and meaningful way. Aim: Create an understanding of available programs and resources as well as plans underway to help providers access the care their patients need 2. Goal: Culture of care in all settings has shifted to one that prioritizes the delivery of culturally safe care. Aim: Leverage existing tools and practices to ensure patients are receiving culturally safe care, regardless of care setting 3. Goal: The priority populations identified in the Integrated Health Services Plan are receiving the right supports in the right setting at the right time. Aim: People with high care needs are receiving the right supports in the right setting at the right time 4. Goal: Individuals experience smooth and timely transitions from one part of the health care system to another. Aim: Improve transitions for patients moving through the health care system through partnerships and collaboration 	
<p>Status Code Legend</p> <ul style="list-style-type: none"> ● On Track: Project is on schedule ● High Risk: At risk, with a high risk of going off track ● At Risk: Milestones missed but date intact ● Off Track: Date will be missed if action not taken 	
<p>Priority: Primary Care</p>	<ul style="list-style-type: none"> ● The MOHLTC has developed a Primary Care Capacity Assessment Framework that has been tested by 6 LHINs. This framework is being refined before rolling out to the other LHINs. ● Information/presentations on the following have occurred: <ul style="list-style-type: none"> ✓ Advancing Access to Team Based Care (Nov 2018) ✓ Primary Care Provider Orientation in the South West LHIN (Nov 2018) ✓ Seamless Care Optimizing Patient Experience (SCOPE) (Nov 2018) ● May 2019 meeting will focus on the Primary Care priority
<p>Priority: Culturally Safe Care</p>	<ul style="list-style-type: none"> ● 200 spaces in the Indigenous Cultural Safety Training Program have been designated for London Middlesex providers ● Our Health Counts (inclusive, community-driven health survey for Indigenous peoples in London) work has been completed ● Information/presentations on the following have occurred: <ul style="list-style-type: none"> ✓ Review of Indigenous Cultural Safety Training Data (June 2018) ✓ Overview of Indigenous Cultural Safety training, and the development of organizational reconciliation plans (Feb 2019) ● A copy of Middlesex London Public Health Unit's reconciliation plan was shared that can act as a template for organizations that wish to develop their own reconciliation plan
<p>Priority: Transitions of Care and Right Settings</p>	<ul style="list-style-type: none"> ● An action item for the LM SRIT is to develop/review inventory of all projects currently underway focused on improving transitions of care and ensuring people are cared for in the appropriate setting ● Information/presentations on the following have occurred: <ul style="list-style-type: none"> ✓ Family Managed Home Care (Sept 2018) ✓ Person-Driven Coordinated Care Planning (June 2018) ✓ Home and Community Care Review (Oct 2018) ✓ Care Coordination Model Evolution (Oct 2018) ✓ Health Links Approach to Coordinated Care Planning (Nov 2018) ✓ Housing initiatives in London Middlesex (Jan 2019) ✓ Connecting Care 2 Home (CC2H) (Mar 2019) ✓ Population Health Project (Mar 2019)
<p>Issues:</p>	<ul style="list-style-type: none"> ● None identified

Support we need from our partners:	<ul style="list-style-type: none"> ● Please reach out to your sector representative if you feel that your work aligns to any of our priorities and you think we should include a linkage to your work in our work plan and/or you need the SRIT's support
What you can do to support our work/priorities:	<ul style="list-style-type: none"> ● Share Middlesex London Public Health Unit's reconciliation plan as a template for organizations that wish to develop their own reconciliation plan (link in "more information" section below) ● Contact Laura Deyell (Laura.Deyell@lhins.on.ca) to register yourself, as a leader of your organization, and people you work with, for Indigenous Cultural Safety Training. Leaders are encouraged to sign up for the Enhanced Ontario Core Indigenous Cultural Safety Health training. Additional details are included in the "more information" section below. ● The City of London is conducting a review and development of its Homeless Prevention and Housing Plan. Consultations are expected to begin in late February and run through to early May, and will include public consultation, facilitated conversations and online and paper based surveys. Members are encouraged to participate in the public consultation.
Next steps:	<ul style="list-style-type: none"> ● The April meeting will revisit the London Middlesex SRIT priorities

More Information:

All of our meeting minutes and highlights can be found here:

<http://www.southwestlhins.on.ca/primarycare/committees/LondonMiddlesexIntegrationTable.aspx>

[Taking Action for Reconciliation: An Organizational Plan for Middlesex-London Health Unit](#)

Indigenous Cultural Safety (ICS) - Core Training Details

All training is online, self-paced learning that allows you to work at your own pace and on your own time.

Ontario Core ICS Health

This course is designed for everyone working in Ontario's health system, including leadership, administration, and allied health professionals. It focuses on issues that are specifically relevant to providing health services to Indigenous people in Ontario. Learning is self-paced over an eight-week window and typically takes between eight and sixteen hours to complete, though this could be longer or shorter depending on your style of learning. As of Feb 19: Core health- February 25th to March 25th are open

Ontario Core ICS Mental Health

This course is designed for professionals working in mental health and addictions, and/or social service settings. It focuses on issues that are specifically relevant to providing mental health services to Indigenous people in Ontario. Learning is self-paced over an eight-week window and typically takes between nine and seventeen hours to complete, though this could be longer or shorter depending on your style of learning. As of Feb 19: Mental health March 25th has openings.

Enhanced Ontario Core ICS Health Training

*This version has new content to support deeper learning about Indigenous cultural safety at an organizational level. Additionally content has been added to support participants who may be witnessing bias, stereotyping and discrimination in their work settings and how they can respond and interrupt it. **Due to the enhanced nature, participants will be provided ten weeks to complete the training** (this is an extension on the standard eight weeks). The enhanced training will start on the second Monday of each month. Enhanced Core health is full until the new fiscal.*