To: Health Service Provider CEOs/Executive Directors, and System Partners

From: Michael Barrett, Chief Executive Officer, South West LHIN

Re: **South West LHIN Patient and Family Advisory Committee Membership**

Date: October 16, 2017

I am pleased to inform you that, following an open, public recruitment process with a tremendous response, the membership of the South West LHIN Patient and Family Advisory Committee has been finalized.

The LHIN has long recognized that listening to patients and families and their stories can lead to improved health outcomes and experiences. Patients and families must be engaged and empowered to have a strong voice to shape care delivery. The committee reflects our commitment to partnering and listening to patients and families to ensure that changes in the health care system reflect the needs and opinions of those it serves.

We are confident that the selected members will drive the important changes needed to improve the patient and family health care experience. Please join me in congratulating and thanking the new patient, family and caregiver partners who will make up the membership of the Patient and Family Advisory Committee.

Annemarie Fleer, Grey Bruce Representative	**Barb West-Bartley**, Grey Bruce Representative	**Jean Pierre Cantin**, London Middlesex Representative	**Nadia Tahir**, London Middlesex Representative
Matthew Maynard, Huron Perth Representative	**Carol Easton**, Huron Perth Representative	**Shirley Biro**, Elgin Representative	**Mike Lang**, Elgin Representative
Anna Pearson, Oxford Representative	**Jim Jones**, Oxford Representative	**Cathy Bachner**, Provincial Representative	**Vacant, currently recruiting** Cross sector Quality initiative representative (2)
Michael Barrett, CEO (LHIN staff)	**Kelly Gillis**, Vice President, Strategy, System Design and Integration (LHIN staff)	**Donna Ladouceur**, Vice President, Home and Community Care (LHIN staff)	

Background
The South West LHIN continues to move forward with health system renewal plans as part of the Patients First directions.

To provide coordinated and comprehensive care for patients, the South West LHIN has an enhanced role in creating more effective service integration and greater equity, and is establishing new committees with a stronger patient/family/caregiver voice that can advise on system-wide priorities and drive change locally. The groups include:

- the Patient and Family Advisory Committee;
- the Health System Renewal Advisory Committee, and
- an integration table in each sub-region geography.

The 16-member Patient and Family Advisory Committee will advise, collaborate and co-design with the South West LHIN, including its leaders and staff, health system policies and practices. This includes co-designing the broader patient engagement strategy from the planning stages through to the delivery of patient and family-centred care. Ten of the Patient, Family and Caregiver Partners participating on the committee will also be members of a Sub-region Integration Table. The inaugural meeting of the Patient and Family Advisory Committee will take place on October 18, 2017.

Additional individuals who expressed an interest in participating have been invited to engage with the LHIN and our partner health service providers to share their experience and help improve our health care system. We are in the midst of matching these individuals with other activities to build capacity and a broader patient engagement strategy.