South West LHIN

PATIENTS FIRST: A PROPOSAL TO STRENGTHEN PATIENT-CENTRED HEALTH CARE IN ONTARIO

Update to South West LHIN Board of Directors

April 19, 2016

Ontario
Local Health Integration Network

Overview

1. Current Status
2. Implementation work underway
3. Overview of proposed transition structures in the South West LHIN
4. Next steps

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THE MINISTRY'S PROPOSAL FOR HEALTH SYSTEM TRANSFORMATION HAS FOUR COMPONENTS

Expand Role for LHINs
Identify sub-regions as the focal point for integrated service planning and delivery.

Timely Access & Better Integration of Primary Care
LHINs would take on responsibility for primary care planning and performance, in partnership with local clinical leaders.

More Consistent and Accessible Home & Community Care
Direct responsibility for service management and delivery would be transferred from CCACs to the LHINs.

Stronger Links to Population & Public Health
Linkages between LHINs and public health units would be formalized.

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The case for change

We have made great strides in improving the local health system, but we know there is more work to do.

	South West	Ontario
People with access to a regular family physician (self-reported)	90.9%	91.0%
Overall satisfaction with care in the community	87.7%	80.6%
Readmissions to an acute bed within 30-days of discharge*	17.10%	16.4%
Visits to the emergency department for conditions that could be treated in alternative primary care settings (per 1,000 population)	44.7	18.0
Adults who were able to see a primary care provider on the same or next day, the last time they were sick	35.7%	43.2%
Adults reporting it was very or somewhat difficult to access care on evenings weekend, without going to the ER	56.9%	52.4%
Acute care patients who had a follow-up with a physician in the community within 7-Days of discharge*	41.3%	46.2%
Home care clients who received a nursing visit within 5 days of the date they were authorized	93.6%	93.9%
Home care clients who received a personal support visit within 5 days of the date they were authorized	92.5%	85.1%
Discharge summaries sent within 48 hours	43.3%	N/A

*for Select Chronic Diseases

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Current status

- Ministry will be providing formal responses to those who directly provided feedback as part the engagement process.
- Consultation complete
- Comments received at LHIN public engagement sessions have been posted online
- Legislation is required to move forward with structural change.

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Planning work underway

- Meetings are taking place with key partners and stakeholders
  - Community Care Access Centre (CCAC)
  - Primary Care
  - Public Health
- Developing project structures to address the system level changes as outlined in the Patients First Discussion Paper.
  - Committee Structure
  - Staffing Structure
- Webcasts on the South West LHIN's approach to health system transformation through its Integrated Health Service Plan are scheduled for May 11th and May 13th. The webcast will also speak to Patients First and will target health service providers and key partners

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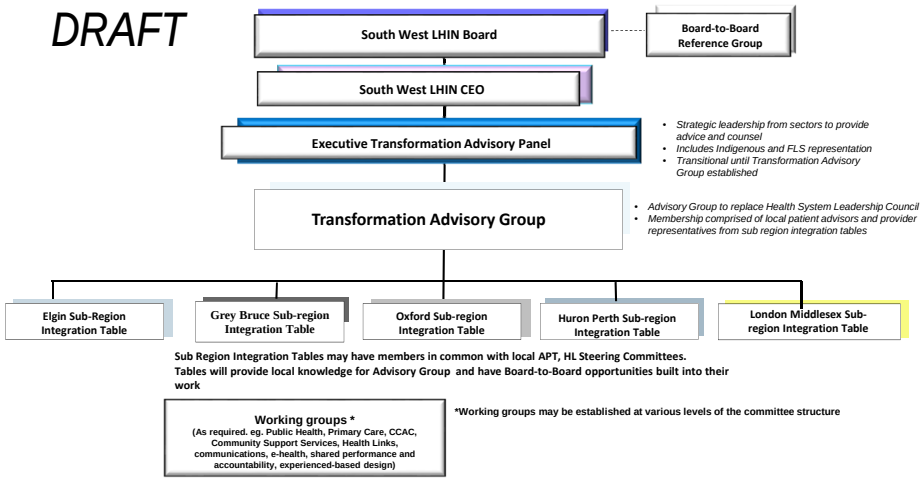
South West Patients First Transformation – Transitional Committee Structure 2016/17



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Transitional Committee Structure

Executive Transformation Advisory Panel

- First meeting to take place by teleconference on April 27th
- Created to provide advice and counsel associated with the preparatory work required to implement the Patients First discussion paper
- A select group of key system champions in the LHIN have been invited to participate including Indigenous and FLS representation
- It is intended to be Transitional – Committee will exist until Transformation Advisory Group established

Transformation Advisory Group

- To replace Health System Leadership Council
- Membership to be comprised of local patient advisors and provider representatives from sub-region integration tables
- Anticipated launch fall 2016

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Transitional Committee Structure (Cont'd)

Sub-region Integration tables

- Established for 5 Sub-Regions in the LHIN (Elgin, Grey Bruce, Huron Perth, London Middlesex, and Oxford)
- May have members in common with local area provider tables, and Health Links steering committees.
- Will provide local knowledge for Transformation Advisory Group
- Board-to-Board opportunities will be built into their work

Working groups

- May be established as required at various levels of the committee structure
- For example, public health, primary care, CCAC, community support services, communications, e-health, shared performance and accountability and experienced-based design

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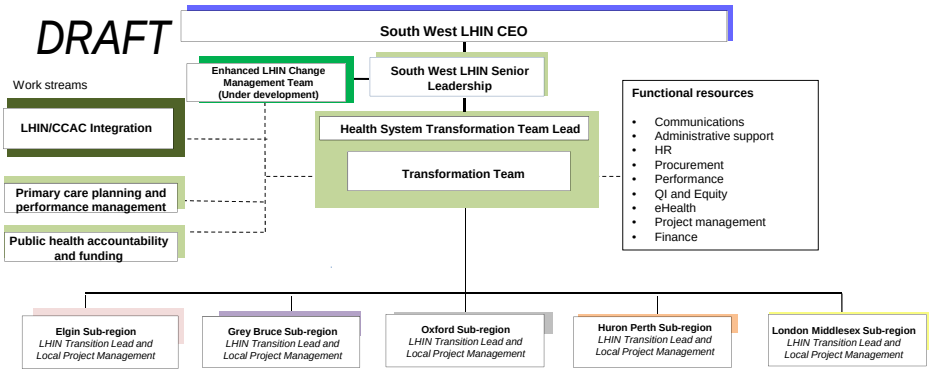
South West Patients First Transformation Team – Transitional Staffing Structure 2016/17



Led by LHIN transition lead, together with LHIN physician leadership.
LHIN to align primary care physician leadership to the sub-regions.
Sub-region transition team membership to be appointed by the LHIN, in consultation with sub-region.
Functional resources will be available at the sub-region as required.
Work in the home and community care sector and Health Links will be leveraged

4/19/2016

Transitional Staffing Structure for System Change

South West Patients First Transformation Team

- Health System Transformation Team Lead
- Transformation Team (includes sub-region LHIN transition leads)
- Functional resources as needed
- Working to identify internal capacity for upcoming work
- Discussions are underway regarding local clinical leadership

Sub-regions

- Led by the sub-region LHIN transition lead, together with LHIN physician leadership
- LHIN will need to align primary care physician leadership to the sub-regions
- Team membership will be appointed by the LHIN, in consultation with the sub-region
- Functional resources will be available at the sub-region as required

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Enhanced LHIN Change Management

Overview:

- Staffing and Change Management Structure required for LHIN/CCAC Integration as outlined in Patients First Discussion Paper
- Planning and implementation work will begin once further clarity is received on direction

Proposed Enhanced LHIN Change Management Team

- Led by a LHIN Senior Leader, to lead and support staff through change
- To be guided by a common set of principles

Work streams

- LHIN/CCAC integration
- Primary care planning and performance management
- Public health accountability and funding

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Next steps

- April 27 – Executive Transformation Advisory Panel
- May 11th and May 13th– Webcasts

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