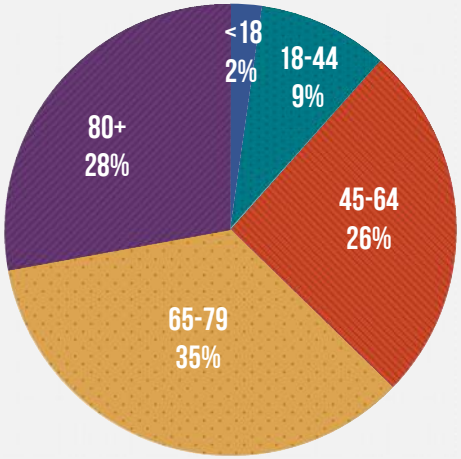
DEMOGRAPHICS

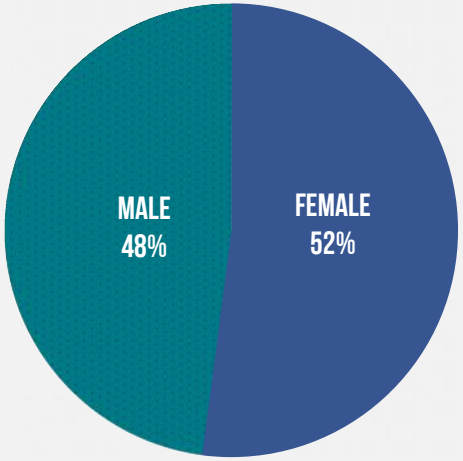
HEALTH LINK TARGET POPULATION (NUMBER OF INDIVIDUALS WITH 4+ CHRONIC CONDITIONS)

GREY BRUCE	7765
HURON PERTH	6105
LONDON MIDDLESEX	21945
OXFORD & NORFOLK	5180
ELGIN	4380

TARGET POPULATION BY AGE



TARGET POPULATION BY GENDER



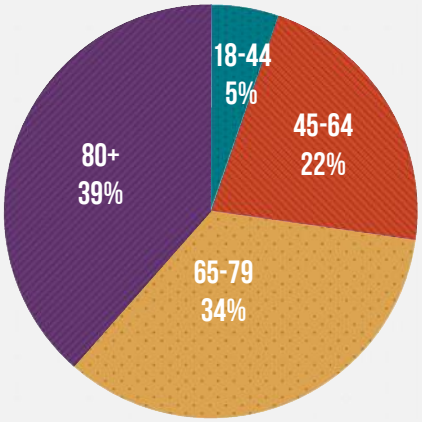
SOURCE: HEALTH LINKS TARGET POPULATION, MOHLTC 2014/2015

NUMBER OF COMPLETED COORDINATED CARE PLANS (CCPS) BY:

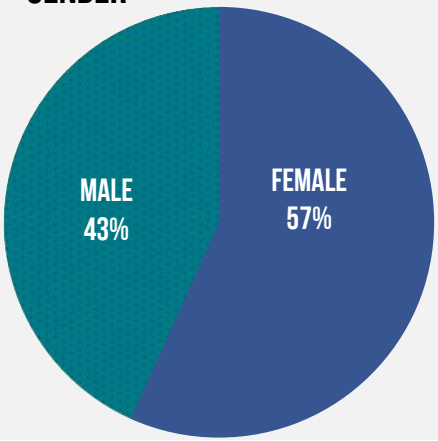
LOCATION

	Target	Q1	Q2	Q3
GREY BRUCE	370	71	107	86
HURON PERTH	250	38	31	34
LONDON MIDDLESEX	800	127	88	99
OXFORD & NORFOLK	200	24	27	24
ELGIN	150	25	22	19
OUT OF SW LHIN	0	2	0	0
NO ADDRESS EXISTS	0	0	1	1

AGE

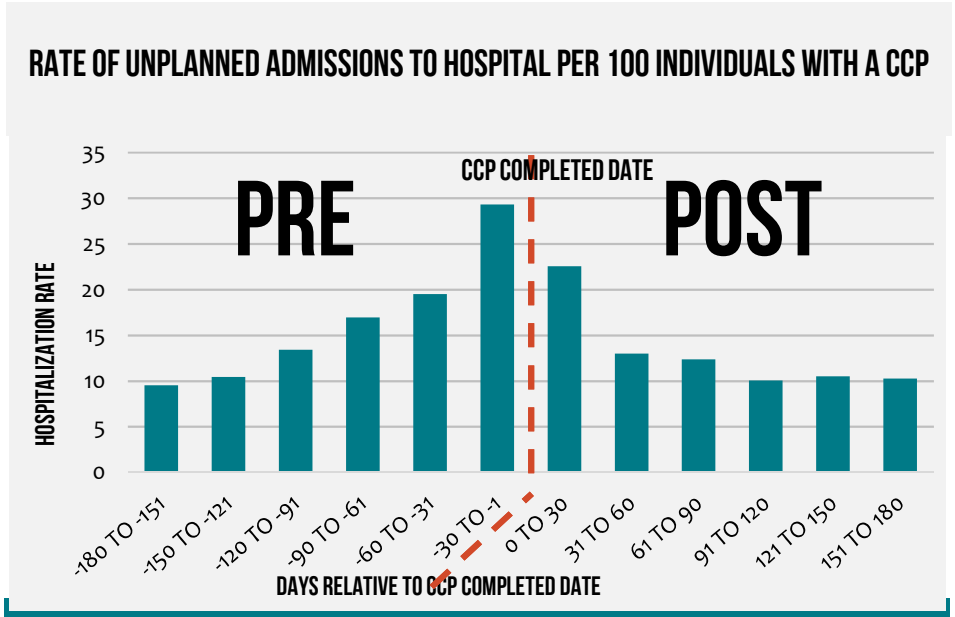


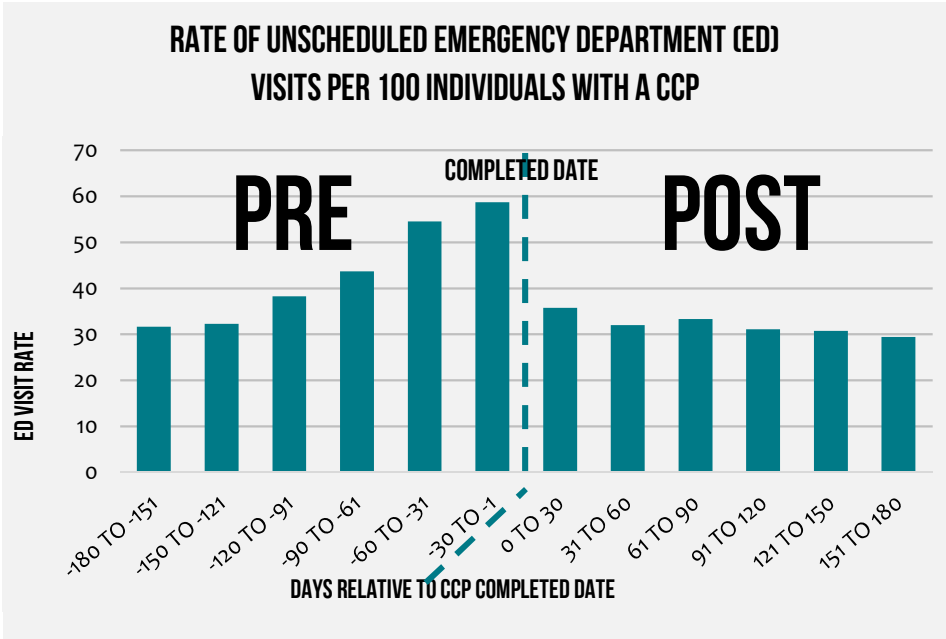
GENDER

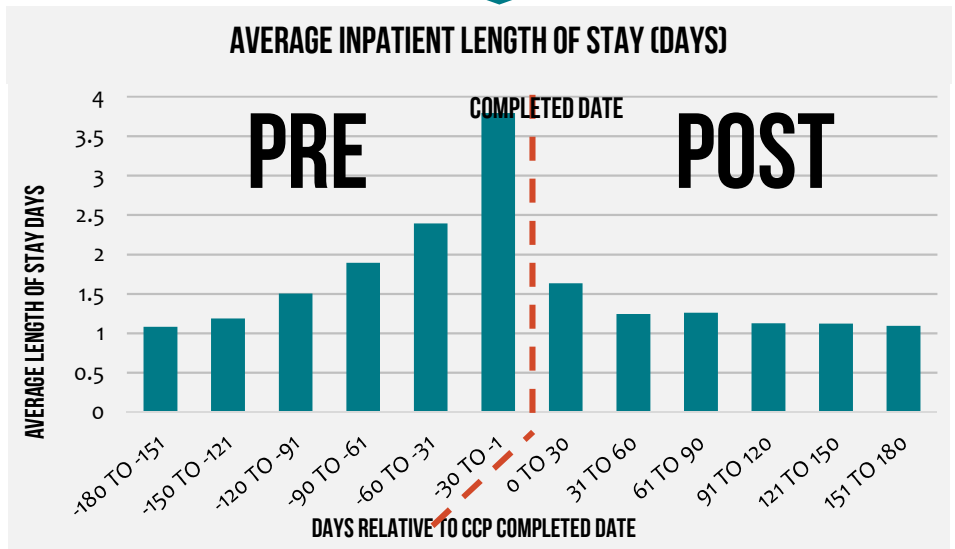


SOURCE: CHRIS (Q3, 17/18)

OUTCOME MEASURES





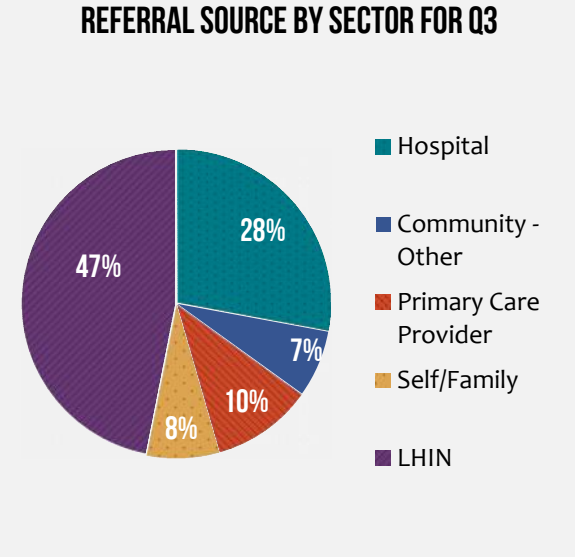


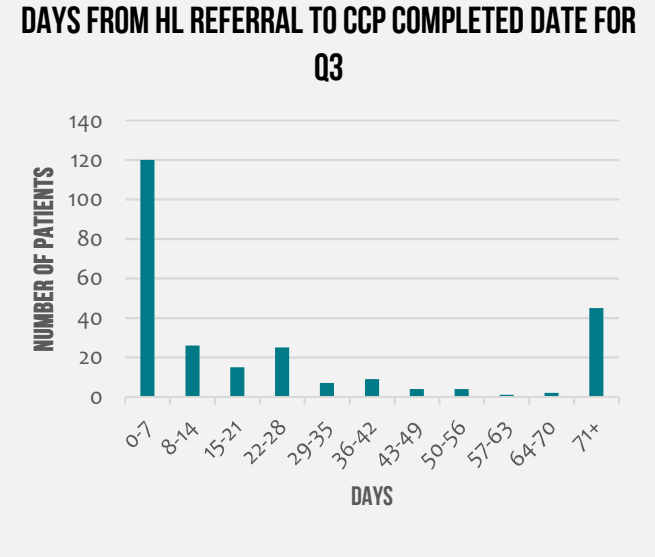
SOURCE: CHRIS, DAD, NACRS (DEC 30, 2017)

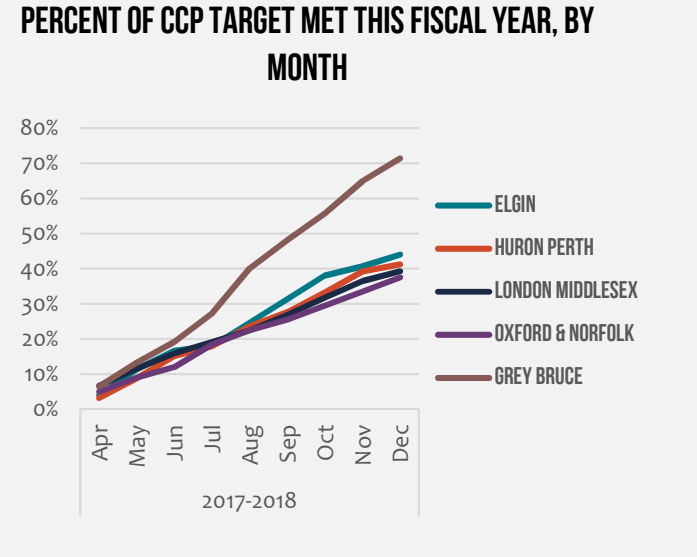
SOUTH WEST HEALTH LINK

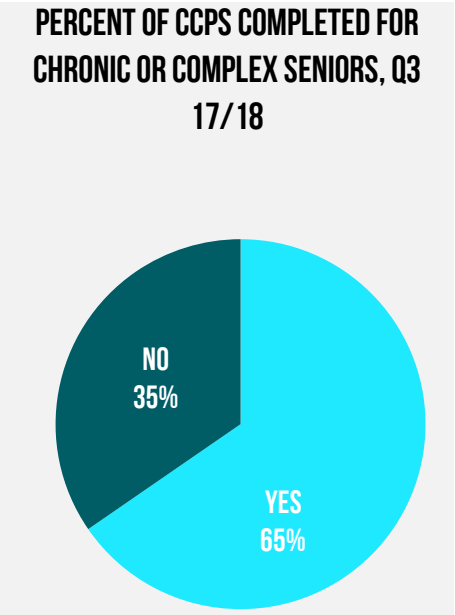
Q3 2017-2018

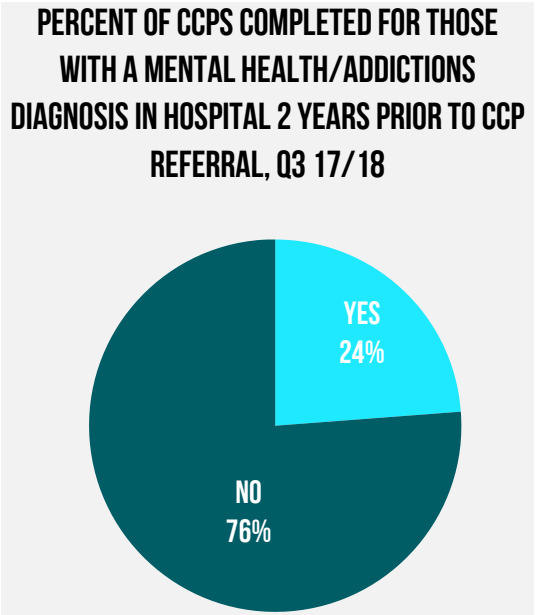
PROCESS MEASURES

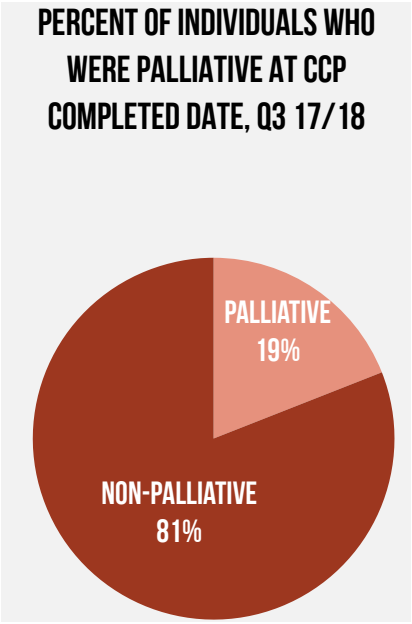


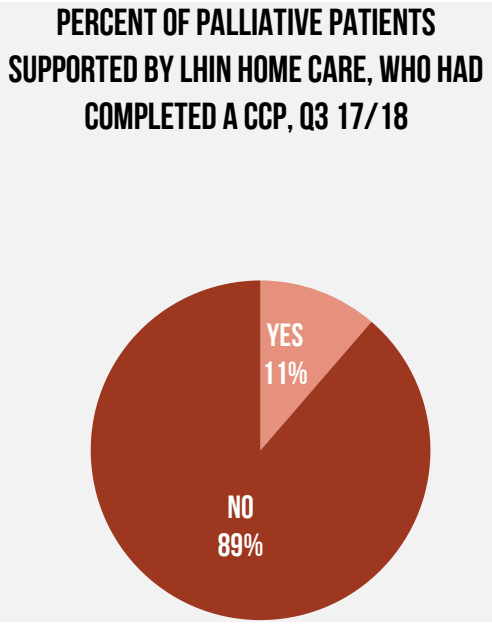










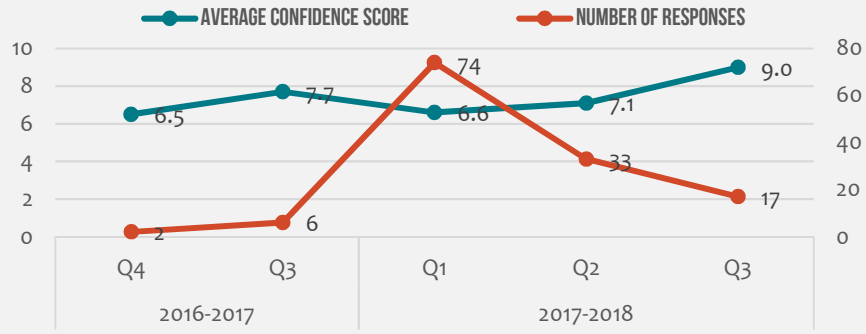


SOURCE: CHRIS (DEC 30, 2017), HEALTH LINKS REPORT (HQO, Q4)

BALANCING MEASURES

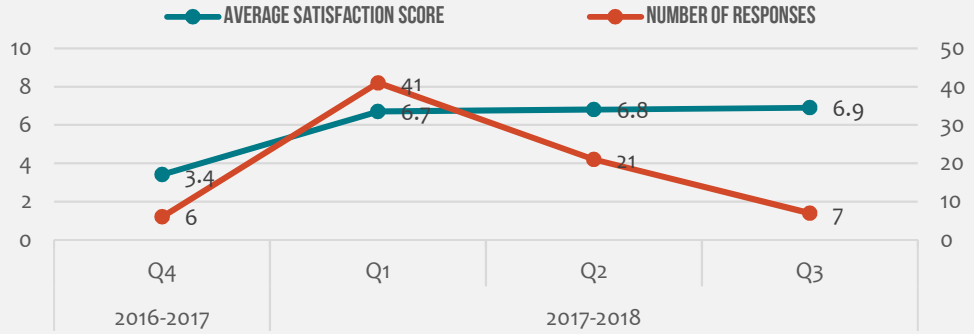
AVERAGE PATIENT CONFIDENCE LEVEL IN REACHING CCP GOALS

QUESTION: HOW SURE ARE YOU THAT YOU WILL BE ABLE TO REACH THE GOALS ON THE CARE PLAN? (1 = NOT AT ALL SURE; 10 = VERY SURE).



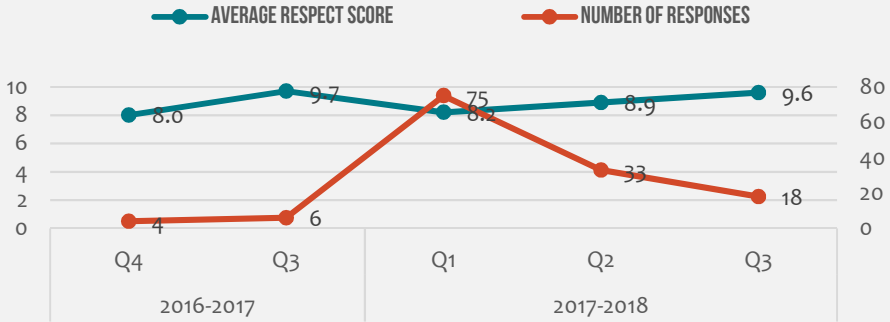
AVERAGE PROVIDER SATISFACTION SCORE WITH THE CCP PROCESS

QUESTION: PLEASE RATE YOUR OVERALL SATISFACTION WITH THE COORDINATED CARE PLANNING PROCESS. (1 = NOT AT ALL SATISFIED; 10 = COMPLETELY SATISFIED)

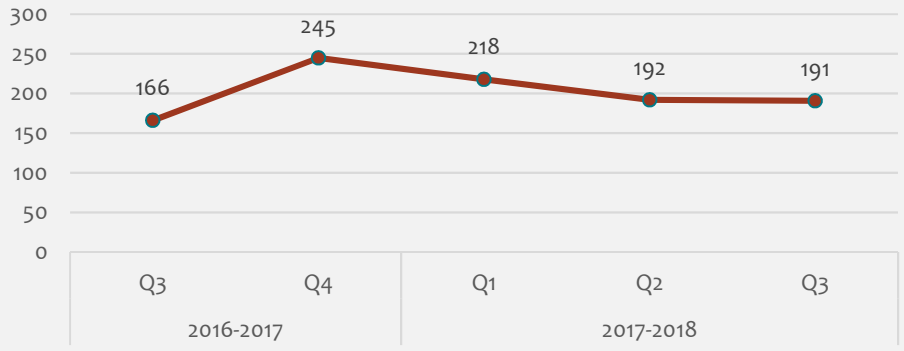


AVERAGE PATIENT RESPECT SCORES

QUESTION: I FELT RESPECTED DURING THE CARE TEAM MEETING: (1 = NOT AT ALL RESPECTED; 10 = VERY RESPECTED).



PRIMARY HEALTH CARE PROVIDERS WHO HAVE ONE OR MORE PATIENTS WITH A CCP



"It was good, and it was helpful. Everyone is one the same page now, so that is good."

- Patient

"I thought it was really helpful , as a caregiver was feeling overwhelmed and needed more respite time, I was getting burned out and it was addressed."

- Caregiver

"Valuable process for information sharing for both client and caregivers/providers. Ensures all those involved are aware of goals."

- Provider