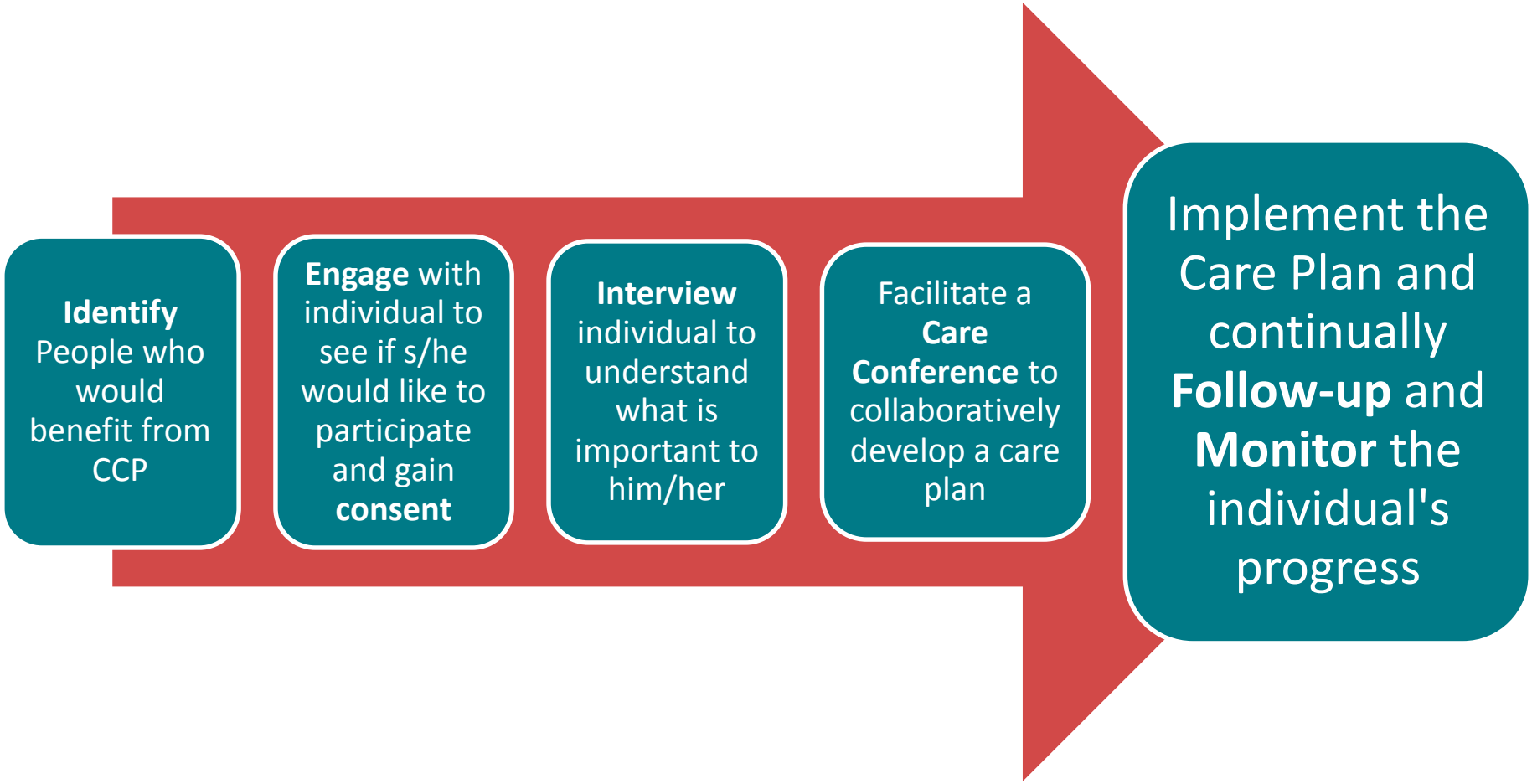
FOLLOW UP & MONITORING

Follow-up & Monitor



4 Crucial Moments…

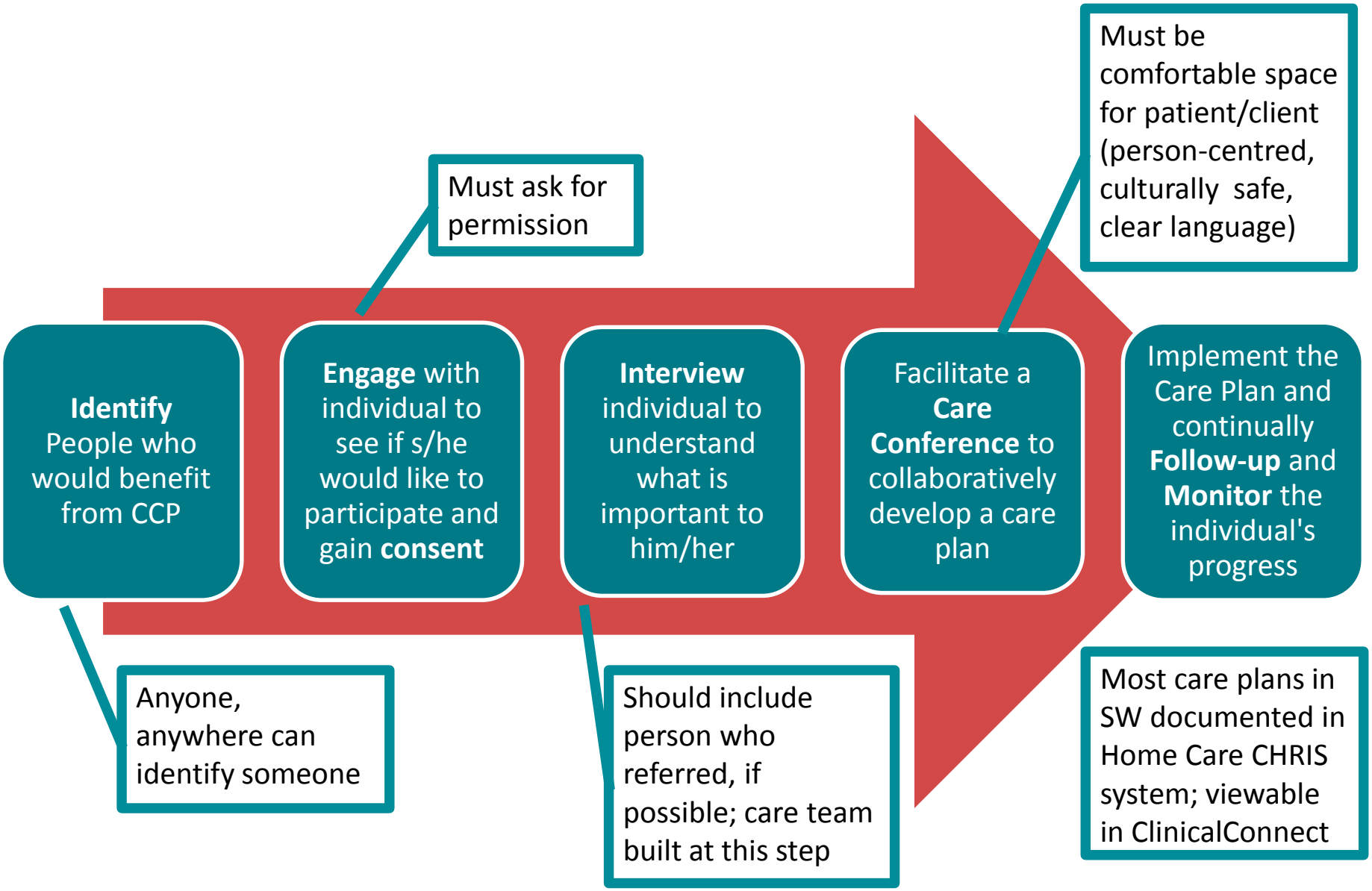
Crisis event for individual (e.g. suicide attempt, loss of housing)

New diagnosis/significant change in health

2 ED visits or 1 unplanned hospital admission in 3-month period

Change in caregiver status (informal or formal)

Follow-Up & Monitoring

- Crucial Moments for follow-up
- Entire care team should be notified if there is a significant change to the individual's goals
- Decide upon best method of contact during care conference
- All members of care team responsible for notifying Lead Navigator of changes to care plan.
- Lead Navigator responsible for contacting team members.

Coordinated Care Planning