

HOME AND COMMUNITY CARE SUPPORT SERVICES

South West

Are you an experienced Registered Nurse (BScN); Physiotherapist; Occupational Therapist; Speech Language Pathologist; Dietitian; or Registered Social Worker (BSW) looking for a different kind of practice environment? You're looking in the right place.

As a valued member of our Home and Community Care portfolio, the Care Coordinator facilitates the journey through Ontario's health care system by assessing referred patients, determining their health care needs and eligibility, and ensuring they receive the services and care they need, where and when they need them. Whether you are working in our office, in a local hospital or in the community, you will have the opportunity to impact lives in your community, enjoy a balanced lifestyle, and be part of a great team that makes care happen.

What will you do?

- In collaboration with patients and their families, assess care needs, determine eligibility for services, and develop individual care and service plans.
- Link patients with community service providers.
- Coordinate and monitor care plan delivery.
- Establish a helping relationship with patients and their families.
- Balance patient needs and choices with available resources, ensuring patients' values and preferences are respected.

What must you have?

- Membership, in good standing, with the applicable regulatory body:
 - College of Nurses of Ontario.
 - College of Physiotherapists of Ontario.
 - College of Occupational Therapists of Ontario.
 - College of Audiologists and Speech-Language Pathologists.
 - College of Dietitians of Ontario.
 - Ontario College of Social Workers and Social Service Workers.
- 2+ years of recent experience in community health or a related field.
- Knowledge of the health care delivery system and community resources.
- Excellent interpersonal, communication, assessment and decision-making skills.
- Effective time management skills, with the ability to work independently and co-operatively in a busy multidisciplinary environment.
- A valid driver's license and access to a reliable vehicle.
- Ability to use a computer in a Windows-based environment.

What would give you an advantage?

- Experience working with diverse patient groups, e.g., multicultural, homeless, palliative, acquired brain injury (ABI), mental health, geriatrics, pediatrics.

- Ability to speak French or another second language.

Who we are:

Home and Community Care Support Services South West is one of 14 Home and Community Care Support Services organizations in Ontario with a focused mandate to deliver local health care services such as home and community care and long-term care home placement. These organizations were previously known as Local Health Integration Networks at a time when they also led local health care planning and funding, and those functions are now part of Ontario Health.

Home and Community Care Support Services is dedicated to ensuring the ongoing delivery of local services while Ontario makes changes to improve the health care system to give patients better-connected care with health care providers working as one coordinated team in Ontario Health Teams.

Our name has changed but services and contact information remain the same, including home and community care, long-term care home placement and help finding services and local doctors.

We recognize that ensuring the best health outcomes starts with empowering its greatest resource, employees. Due to the incredible success of its wellness program available to all staff, our organization is a recipient of the 2019 Canada's Healthy Workplace Month Great Employers Award, making it a recognized organization in supporting employee health and safety.

How do I apply?

Please visit www.lhinjobs.ca to submit your resume and cover letter.

All applications will be reviewed; however, only those selected for an interview will be contacted. Due to volume of applications, we are not able to respond to general inquiries by phone or e-mail.

We are committed to a culture that values diversity and inclusion.

We welcome and encourage applications from people with disabilities, and are committed to providing accommodation as part of our hiring process. If you have special requirements, please advise Human Resources during the recruitment process.