

Are you an experienced registered nurse (BScN) looking for a different kind of practice environment? You're looking in the right place.

At this time, the South West Local Health Integration Network is seeking one (1) Rapid Response Nurse; the opportunity is a temporary full time assignment for a duration of 3 months. The successful incumbent will operate primarily in their home-based office supporting patients and their loved ones at home within the local Oxford community. The successful candidate is welcome to be considered for other employment following completion of the assignment.

Rapid Response Nurses provide the first in-home nursing visit within 24-48 hours from hospital discharge for high-needs patients. During this visit, the nurse will confirm the patient hospital discharge care plan, communicate the importance of primary care to avoid re-hospitalization, and perform medication reconciliation for the patient.

What will you do?

As a Rapid Response Nurse, you will:

- Review the discharge care plan and confirm outstanding medical tests have been scheduled and the patient has organized transportation to appointments.
- Either directly, or in partnership with a pharmacist, ensure new prescriptions are filled and conduct a medication reconciliation to confirm no drug interactions or contraindications. Review medication protocol with patient and caregiver and answer any questions.
- Initiate contact with primary care physician/team and provide an update on patient acute health event and post-discharge regime. Recommend and facilitate, as appropriate, a one-week patient follow-up visit with the primary care physician/team
- Gather initial and ongoing information using standardized assessment tools.
- Provide direct care to patients and liaise with other community care team members regarding assessments and recommendations to the care plan and safely transfer care within the team.
- Identify patients requiring an accelerated assessment and home care services and work with the Care Coordinator to facilitate the home assessment visit.
- Inform and support the Care Coordinator developing the patient's care plan and ensuring inclusion of the primary care physician/team and pharmacist in the ongoing larger health care team.
- Answer any questions or concerns of the patient and caregiver, and provide LHIN VIP phone number for support.
- Act as a spokesperson as required, and interpret the role of the LHIN to patients, health care professionals, and to the public. Ensure positive public relations and effective co-ordination of services across sectors through ongoing liaison and participation on internal and external committees.
- Receive, prioritize and take timely action regarding new referrals.
- Develop and build relationships with patients, and their circle of care, by utilizing various forms of communication including face-to-face and telephone/virtual visits.

Location: This position is located within Oxford County.

What must you have?

Education:

- Registered Nurse (RN) in good standing with their regulatory body

Experience:

- Minimum of five (5) years' relevant experience as a Registered Nurse

Knowledge, Skills, and Abilities:

- Working knowledge of community resources and roles of health care professional
- Solid knowledge of health care related legislation and practices
- Knowledge of direct care/care coordination models used in community health care organizations
- Demonstrated proficiency with computer navigation and data inputting
- Able to communicate with patients, their families, and other relevant individuals in order to follow through with care plan directives.
- Demonstrated awareness of cultural diversity, as well as ability to behave discreetly and sensitively to confidential issues.

Preferred Qualifications:

- Proficiency in a second language, particularly French.
- An ambassador of workplace culture.

Who we are:

Local Health Integration Networks (LHINs) play a key role in Ontario's health care system. Working in partnership with patients, families, providers and community organizations, LHINs ensure people have access to the health care they need — at home and in the community.

Committed to innovation and collaborative partnerships, the **South West LHIN** plans, coordinates and funds local health services, and delivers high-quality home and community care to patients and families, with a focus on improving population health, the patient experience, and value for money across the health care system. Our staff incorporate the best aspects of teamwork and continuous learning as they work with the local community to ensure the best health outcomes for everyone.

The South West LHIN recognizes that ensuring the best health outcomes starts with empowering its greatest resource, employees. Due to the incredible success of its wellness program available to all staff, the South West LHIN is a recipient of the 2019 Canada's Healthy Workplace Month Great Employers Award, making it a recognized organization in supporting employee health and safety.

How do I apply?

Please visit www.lhinjobs.ca to submit your resume and cover letter. **Application deadline is 19 January 2021 at 11:59 p.m.**

All applications will be reviewed; however, only those selected for an interview will be contacted. Due to volume of applications, we are not able to respond to general inquiries by phone or e-mail.

We are committed to a culture that values diversity and inclusion.

We welcome and encourage applications from people with disabilities, and are committed to providing accommodation as part of our hiring process. If you have special requirements, please advise Human Resources during the recruitment process.