South West LHIN | RLISS du Sud-Ouest

Are you a registered nurse (BScN) experienced in palliative care and looking for a different kind of practice environment? You're looking in the right place.

The South West LHIN is currently seeking one Care Coordinator to work in our Complex Team working primarily with Indigenous patients. This is a permanent full time opportunity supporting London/Middlesex County.

As a valued member of our Home and Community Care portfolio, the Complex Care Coordinator facilitates the journey through Ontario's health care system by assessing referred patients, determining their health care needs and eligibility, and ensuring they receive the services and care they need, where and when they need them.

As a Complex Care Coordinator, you will have the opportunity to impact lives in your community, enjoy a balanced lifestyle, and be part of a great team that makes care happen.

What will you do?

- Work in close collaboration with system partners to provide care for the Complex Palliative population.
- Link patients with community service providers to maintain the patient's safety in their own home while prioritizing the prevention of hospital admission or ED visits and possibly delaying or avoiding admission to Long-Term Care.
- Provide a RAI-HC assessment within one (1) week of a patient's discharge from ED or hospital and a minimum of every 90 days.
- Have significant interaction with hospital partners and our LHIN hospital teams to support effective transition of patients from hospital to home.
- Balance patient needs and choices with available resources, ensuring patients' values and preferences are respected.

What must you have?

- Membership, in good standing, with the College of Nurses of Ontario.
- Minimum of five (5) years' related professional experience.
- Superior communication, interpersonal, and conflict resolution skills with high emotional intelligence.
- Knowledge of the health care delivery system and community resources.
- Valid driver's license and access to a reliable vehicle.

What would give you an advantage?

- Experience working with Indigenous patient groups.
- Ability to speak French or another second language.
- Training/certification specific to palliative care (i.e., CAPCE).
- Experience and proficiency with RAI-HC assessment tools.

Who we are:

Local Health Integration Networks (LHINs) play a key role in Ontario's health care system. Working in partnership with patients, families, providers and community organizations, LHINs ensure people have access to the health care they need — at home and in the community.

Committed to innovation and collaborative partnerships, the South West LHIN plans, coordinates and funds local health services, and delivers high-quality home and community care to patients and families, with a focus on improving population health, the patient experience, and value for money across the health care system. Our staff incorporate the best aspects of teamwork and continuous learning as they work with the local community to ensure the best health outcomes for everyone.

Ontario
Local Health Integration Network

How do I apply?

Please visit www.lhinjobs.ca to submit your resume and cover letter. Application deadline is May 16, 2019 at 11:59 p.m.

All applications will be reviewed; however, only those selected for an interview will be contacted. Due to volume of applications, we are not able to respond to general inquiries by phone or e-mail.

We are committed to a culture that values diversity and inclusion.

We welcome and encourage applications from people with disabilities, and are committed to providing accommodation as part of our hiring process. If you have special requirements, please advise Human Resources during the recruitment process.