

*The South West Local Health Integration Network (LHIN) is one of 14 local organizations in Ontario that plan, coordinate and fund local health services and deliver high quality home and community care to patients and families. The South West LHIN is committed to health improvement, innovation, and the establishment of collaborative partnerships to improve population health, patient experience and value for money across the health care system.*

*LHIN staff incorporates the best aspects of teamwork and continuous learning as they work with the local community to ensure the best health outcomes for everyone. If you have a passion for excellence and an entrepreneurial spirit, this is your opportunity to make a difference as part of a dynamic team transforming the Ontario healthcare system.*

## Performance Improvement Advisor (Temporary Full-Time—One Year)

### The Opportunity

Reporting to the Manager, Performance Improvement and as a key member of the Quality, Performance, and Accountability team, the Performance Improvement Advisor contributes to implementation of the Performance and Quality Improvement and Management Program in alignment with vision, mission and values, strategic directions and operational plans of the organization through the use of evaluation and reporting practices, continuous improvement methods and tools, process management, and performance management systems. This position works closely with program, project, and system leaders to evaluate, analyze, interpret, monitor, and report on performance and drive improvement related to key health system facing programs, initiatives, and services to optimize quality of care, patient experiences, and effective cost containment and efficiencies.

### What Can I Expect to Do?

- Supports and drives improved health system, (LHIN, sector, sub-region) and Health Service Provider (HSP)/ Service Provider Organization (SPO) performance through the utilization of evaluation practices integrated with continuous improvement methods and tools, process management, improvement facilitation, and performance management tactics
- Provides subject matter expertise related to health system performance; contributes to the development of health system performance measures and key lead measures and undertakes in-year monitoring of system and provider performance and achievements against defined expected outcomes to identify priority gaps and opportunities
- Contributes to negotiating and setting performance expectations and developing appropriate strategies, methods, and tools to monitor and evaluate Health Service Provider (HSP)/ Service Provider Organization (SPO) performance and facilitates organizational and provider level improvement activities through knowledge transfer and by working with leaders to implement sustainable best practice processes
- Determines most appropriate analytical and statistical methods and tools and conducts analyses and evaluations of performance data and information to drive a culture of evidence-informed decision making and support business intelligence and benchmarking with other LHINs and between HSPs/SPOs
- Presents performance data and results in a clear, meaningful format that promotes health system and HSP/SPO accountability and includes a synthesis of implications, recommendations for action, and follow-through with facilitated improvement implementation

**Location:** This position is located in the London Downtown & Head Office sites.

## How do I qualify?

### Education:

- Post-secondary education in a field such as Public Health, Healthcare, Epidemiology, Information Management, Business or comparable program with a quantitative emphasis and/or equivalent combination of education, training and experience

### Experience and Skills:

- Demonstrated advanced ability to analyze, interpret, and evaluate clinical, service and financial performance data, problem-solve, and formulate decision alternatives substantiated by data findings.
- Experience in health care data management and decision support/business intelligence, including data analysis and report generation
- Demonstrates a solid understanding and ability to apply outcomes measurement, data analysis and interpretation, measurement and evaluation planning, target setting, and improvement frameworks and methodologies
- Knowledge and experience with basic training techniques and teaching/facilitation an asset
- Demonstrated excellence in identifying data needs to support decision making, determining appropriate sources of data
- Knowledge of process management and continuous improvement tools, techniques, research, theories, trends, and measures

### Technical Skills:

- Strong ability to extract, manipulate, analyze, and summarize data using a variety of software tools (e.g. MS Excel, Access, Tableau, iPort, Intellihealth, SPSS, SAS, GIS, SQL etc.) with ability to adapt easily to new software.
- Strong computer literacy

### Language:

- Proficiency in French is an asset.

***Should you be interested in this exciting opportunity, please visit [www.ccacjobs.ca](http://www.ccacjobs.ca) to apply. Application deadline is **July 14 or until filled*****

**Compensation includes competitive salary, benefits and pension plan.**

**For further information on the South West LHIN please visit: <http://www.southwestlhin.on.ca>**

*The LHIN is an equal opportunity employer and all applicants are welcome. We thank all candidates for their interest, however, only those selected for an interview will be contacted. Individuals with a disability requiring accommodation during the application and/or the interview process should advise the recruitment contact so arrangements can be made.*