The South West Local Health Integration Network (LHIN) is one of 14 local organizations in Ontario that plan, coordinate and fund local health services and deliver high quality home and community care to patients and families. The South West LHIN is committed to health improvement, innovation, and the establishment of collaborative partnerships to improve population health, patient experience and value for money across the health care system.

LHIN staff incorporates the best aspects of teamwork and continuous learning as they work with the local community to ensure the best health outcomes for everyone. If you have a passion for excellence and an entrepreneurial spirit, this is your opportunity to make a difference as part of a dynamic team transforming the Ontario healthcare system.

BUSINESS INTELLIGENCE DEVELOPER (Permanent Full-Time)

The Opportunity

As a member of the Corporate Services team, the Business Intelligence Developer supports the Application Support Supervisor in developing reports, organizing the report depot and managing the database. The Business Intelligence Developer coordinates assigned system projects, is responsible for information management, extracting source data, and maintaining the data warehouse to ensure accurate reporting and data quality. Areas of responsibility include data management, data tools and reporting. The Business Intelligence Developer participates in and demonstrates an understanding of quality, risk and client safety principles and practices. They also follow all safe practices and procedures to support a safe client and working environment.

What Can I Expect to Do?

- Supports the organization in the development and delivery of standard reports and ad hoc queries, and in organizing the report depot
- Manages information in terms of analytical/reporting tools, data architecture and storage, data cleansing and integration
- Extracts data from feeder systems (as applicable), for example: incident reporting, finance, workload, MIS, PCS
- Assesses data quality in terms of completeness, accuracy, and timeliness; makes recommendations for improvement
- Assists in the collection and analysis of information and data related to performance indicators and benchmarks for all areas of the organization
- Coordinates all application development and maintenance projects, including managing vendor relations
- Develops and implements information products**:** Report, Pivot Table, On Line Analytical Process (OLAP) Cubes, Ad-Hoc Data Extracts, Complex Structured Query Language (SQL) Statements
- Participates in the planning and implementation of data warehouse
- Selects and implements analytic reporting tools (Crystal Reports, etc.) based on business requirements
- Supports the collection and evaluation of business requirements
- In consultation with Business Intelligence Manager, implements a process to identify and document problems with data quality and makes recommendations to system owners for improvement
- Manages vendor relationships during application development and for maintenance projects
- Support role of end user with front line report tools
- Works with data analyst to develop a shared understanding of report requests
- Coordinates application development and maintenance projects
- Participates in several projects and initiatives simultaneously, dealing with multiple stakeholders, processes, deadlines and requirements
- Researches and tests new techniques to improve efficiencies of information products
- Develops and implements information products

- Responsible for selecting appropriate analytical reporting tools, based on reporting needs, business requirements and data complexity

Location: This position is located in the South West LHIN region at our London location.

How do I qualify?

Education:

- Post-secondary education in a computer science or related field

Experience and Skills:

- Minimum three (3) years of recent, relevant professional experience in a related capacity
- Excellent interpersonal, team building, communication and presentation skills
- Demonstrated ability to work with dynamic priorities
- Demonstrated effective working relationships with internal and external users/customers and stakeholders
- Recent experience with capture, storage, cleansing and maintenance of data
- Knowledge of dimensional data modeling techniques
- Recent experience with the data warehouse/data mart industry
- Knowledge of relational databases
- Strong computer skills including Microsoft Office
- Working experience with Records Management and/or auditing/validating records
- Knowledge of South West LHIN business strategies, objectives and business priorities
- Analytical insight and capacity to present findings in information products
- Knowledge of strategic reporting requirements including understanding of stakeholder requirements
- Ability to design and implement systems necessary to collect, maintain and analyze data
- Ability to gather and analyze statistical and financial data and generate reports

Technical Skills:

- Familiarity with health care data (e.g. health records data, MIS guidelines, Workload and RAI/MDS)
- Knowledge of PMI/CMIS and CHRIS

Language:
- Proficiency in French is an asset.

Should you be interested in this exciting opportunity, please visit www.ccacjobs.ca to apply. Application deadline is July 10, 2017.

Compensation includes competitive salary, benefits and pension plan.

For further information on the South West LHIN please visit: http://www.southwestlhin.on.ca

The LHIN is an equal opportunity employer and all applicants are welcome. We thank all candidates for their interest, however, only those selected for an interview will be contacted. Individuals with a disability requiring accommodation during the application and/or the interview process should advise the recruitment contact so arrangements can be made.