

## Community Paramedicine Strategic Lead (Contract)

### The Opportunity:

Community Paramedicine (CP) models have evolved to address system challenges, including making home visits and monitoring patients with complex needs, especially: frail seniors living in isolation and often disconnected from the health system; high users of 911 calls and emergency department (ED) visits; and those with chronic conditions such as diabetes, chronic obstructive pulmonary disease, and congestive heart failure.

The South West Local Health Integration Network (LHIN) is looking to recruit a Community Paramedicine Strategic Lead to support the South West LHIN's development and implementation of CP Programs. This role is built upon the South West LHIN's work plan with goals to find creative and innovative ways to improve ED avoidance, and support care in the community.

The Strategic Lead will help implement performance monitoring metrics, develop program goals with a focus on ED avoidance and care in the community, liaise with emergency service partners to identify system gaps, improve system-level coordination, assist with aligning four CP programs, and explore ongoing opportunities to encourage collaboration and knowledge transfer.

If you are a paramedic with experience and knowledge of emergency services and population health, and are interested in a 15 month contract / Secondment opportunity, we want to hear from you!

### What Can I Expect To Do?

As the Community Paramedicine Strategic Lead, you will:

- Provide leadership and project management to support the LHIN's CP programs within the South West region.
- Liaise with LHIN-wide partners to focus on reducing ED visits and readmissions to hospital by utilizing CP programs and to improve patient experience.
- Identify and facilitate opportunities for program improvement, sustainability, and spread.
- In partnership with providers, identify processes and best practices that can translate from one program to another.
- Develop standardized performance monitoring metrics for the various CP programs to determine service utilization patterns and gaps.
- Identify and facilitate the integration of standardized Information Technology systems such as Meditech and Clinical Connect to bridge Home Care, EDs, and CP programs.
- Identify standardized methods by which CP programs can identify and manage high users of 911 and EDs.
- Explore opportunities for spread of the programs into the long-term care home sector.
- Collect and analyze data from multiple sectors.
- Create a year-end report on the outcomes from all CP programs in the South West LHIN.

**Location:** This position is located within the South West LHIN's region; however, the successful incumbent will be required to participate in weekly meetings held in London, Ontario.

## How Do I Qualify?

### Education:

- Minimum certification as a Primary Care Paramedic (PCP) entitled to practice in Ontario.

### Experience:

- Experience with quality improvement, evaluation, and project management.

### Knowledge, Skills, and Abilities:

- Knowledge and experience with emergency services, the Ambulance Act and population health.
- Proven ability to build relationships and lead stakeholder engagement with cross-sector representatives (hospitals, EMS, LHIN Home and Community Care, community partners, public health).
- Ability to deliver under tight timelines with effective time management skills.
- Well-developed analytical and problem solving skills.
- Leadership, facilitation, and conflict resolution skills.
- Excellent verbal and communication skills.
- Ability to analyze, Interpret, and present data.

### Preferred Qualifications:

- Proficiency in a second language, particularly French.
- An ambassador of workplace culture.

## Who We Are:

The South West Local Health Integration Network (LHIN) is one of 14 local organizations in Ontario that plan, coordinate, and fund local health services, and deliver high quality home and community care to patients and families. The South West LHIN is committed to health improvement, innovation, and the establishment of collaborative partnerships to improve population health, patient experience, and value for money across the health care system.

LHIN staff incorporates the best aspects of teamwork and continuous learning as they work with the local community to ensure the best health outcomes for everyone. If you have a passion for excellence and an entrepreneurial spirit, this is your opportunity to make a difference as part of a dynamic team transforming the Ontario healthcare system.

For further information on the South West LHIN please visit: <http://www.southwestlhin.on.ca>.

*The LHIN is an equal opportunity employer and all applicants are welcome. Individuals with a disability requiring accommodation during the application and/or the selection process should advise the recruitment contact so arrangements can be made.*

## How To Apply:

Should you be interested in this exciting opportunity, please visit [www.lhinjobs.ca](http://www.lhinjobs.ca) to apply. Compensation includes competitive salary, benefits, and pension plan. **Application deadline is December 13, 2018 at 11:59pm.**

We thank all applicants; however, only those applicants invited for an interview will be contacted. Due to volume of applications, we are not able to respond to general inquiries by phone or e-mail.