Care Coordinator – Complex In-Office Team (Temporary Regular Part Time)

The Opportunity:

At this time, the South West Local Health Integration Network is seeking a temporary regular part time Care Coordinator to work in our London Complex In Office Team. The assignment is an approximate duration of 12 months; the successful candidate is welcome to be considered for casual employment following completion of the assignment.

As a valued member of the Home and Community Care portfolio, the Complex Care Coordinator:

- Is a Registered Nurse (RN, BSCN);
- Possesses exceptional communication and organizational skills;
- Has a strong history of collaboration with community support service agencies in joint service planning;
- Embraces change and demonstrates enthusiasm for working within new frameworks;
- Uses their superior assessment skills and sound clinical judgement with a patient-centred approach;
- Is a natural motivator, leader, and advocate;
- Demonstrates in-depth knowledge of community-based palliative care, complex and chronic disease management; and,
- Practices and upholds the values of accountability and “thinking outside the box”.

If you possess the above credentials, skills, and values, we want to hear from you!

What Can I Expect To Do?

As a Care Coordinator in our Complex In Office Team, you will:

- Work in close collaboration with all system partners to provide a team approach to care for the Complex Palliative population.
- Support patients with linkages to the broader health care system with the aim of maintaining the patient’s safety in their own home. Emphasis will be on preventing admission to hospitals or visits to ED and possibly delaying or avoiding admission to Long-Term Care.
- Have significant interaction with hospital partners and our LHIN hospital teams to support effective transition of patients from hospital to home.
- Represent the LHIN on multidisciplinary committees and community agency working groups.

Location: This position is located in the LHIN’s London Office.

How Do I Qualify?

Education:

- A Registered Nurse (RN, BScN) who has membership in good standing with the regulatory body in Ontario.

Experience:

- Minimum of five (5) years' related professional experience.
- Comprehensive experience in needs assessment.

Knowledge, Skills, and Abilities:

- In-depth knowledge of palliative care, chronic disease self-management, and population-based health is required.
- Sound knowledge of community resources and the long-term care system.
- Active knowledge of privacy and other relevant legislation (e.g., the *Long Term Care Act*).
- Effective planning, organization, and evaluation skills.
- Superior communication, interpersonal, and conflict resolution skills with high emotional intelligence.
- Ability to embrace change.
- Efficient computer literacy in patient health databases and Windows-based environment.
- Demonstrated ability to balance fiscal responsibilities with patient needs.

Preferred Qualifications:

- Proficiency in a second language, particularly French.
- Experience with palliative community supports (e.g., residential hospice, e-shift, palliative care units).
- CAPCE trained.
- Proficency with RAI-HC assessment tools.
- An ambassador of workplace culture.

Who We Are:

The South West Local Health Integration Network (LHIN) is one of 14 local organizations in Ontario that plan, coordinate, and fund local health services, and deliver high quality home and community care to patients and families. The South West LHIN is committed to health improvement, innovation, and the establishment of collaborative partnerships to improve population health, patient experience, and value for money across the health care system.

LHIN staff incorporates the best aspects of teamwork and continuous learning as they work with the local community to ensure the best health outcomes for everyone. If you have a passion for excellence and an entrepreneurial spirit, this is your opportunity to make a difference as part of a dynamic team transforming the Ontario healthcare system.

For further information on the South West LHIN please visit: http://www.southwestlhin.on.ca

The LHIN is an equal opportunity employer and all applicants are welcome. Individuals with a disability requiring accommodation during the application and/or the selection process should advise the recruitment contact so arrangements can be made.

How To Apply:

Should you be interested in this exciting opportunity, please visit www.lhinjobs.ca to apply. **Application deadline is November 12, 2018 at 11:59pm.**

We thank all applicants; however, only those applicants invited for an interview will be contacted. Due to volume of applications, we will not be responding to general inquiries by phone or e-mail.