

Assisted Living/Supportive Housing/Adult Day Programs

Access to Care

Access to Care (ATC) is a province-wide strategy to help people move out of acute hospitals and into other care settings as quickly, smoothly and safely as possible. ATC empowers patients/clients to participate in their own care and ensures they get the right care at the right time and in the right place. It calls for collaboration and integration across the health care system.

In the South West LHIN, Access to Care involves three main initiatives:

- Home First
- Assisted Living/Supportive Housing/Adult Day Programs (AL/SH/ADP)
- Complex Continuing Care and Rehabilitation

The AL/SH/ADP Initiative

As an integral part of ATC, our initiative seeks to:

- Realign and enhance community capacity in assisted living, supportive housing and adult day programs to meet the needs of individuals within the South West LHIN
- Implement the CCAC's expanded role as the single point of access for admission to facilitate easy and equitable admission to these important services for all clients
- Implement a common assessment tool for community support services, to ensure that all clients receive a consistent, high quality assessment that does not need to be repeated unnecessarily
- Align with the implementation of the provincial inter RAI-CHA

Among the benefits of reaching our goals

- More clients will be able to live safely and comfortably in the community
- Available resources will be better provided where clients need them
- Instead of having to research available services and compare what can be provided themselves, a CCAC Case Manager will act as the client's personal navigator into the health care system
- More clients will experience easy and seamless transitions across the health care system
- Emergency Department visits, hospitalizations and ALC days will be reduced
- The demand for long-term care will be reduced

What's happening

- During 2011-2012, the AL/SH/ADP initiative will focus on determining capacity requirements, and streamlining of processes, incorporating the work of the inter RAI-CHA project. Implementation of the recommendations will begin early in 2012-13
- An early first step is a series of focused engagements with AL/SH/ADP providers and other stakeholders. We will assess the current state of these services across the South West LHIN and identify opportunities for realignment and enhancement
- A Steering Committee with representation from all stakeholders will oversee this process

*All stakeholders are invited to participate in this process.
We need everyone's knowledge, expertise and innovation to achieve our goals.*

For more information, please contact:

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